November 1, 2021

<u>CIRCULAR LETTER TO ALL MEMBER COMPANIES</u>

Re: Announcing More Manage Data Enhancements

In an effort to provide our carrier partners with the most user-friendly experience, the North Carolina Rate Bureau (NCRB) is pleased to announce further enhancements to the Manage Data web application starting November 6, 2021. Manage Data is a tool available through our online portal that allows carrier staff to interact with NCRB in several capacities including data reporting and gathering of underwriting information. Based on user feedback, new improvements to the system include:

- A new Assigned Risk dashboard specifically for AR carriers
    - Searchable list of assigned policies with information on missing policy data
    - Real-time quota share data
    - Compliance/non-compliance search
    - Expired policy report

- New Dashboard Widgets for self-serve access
    - Access to historical Take-Out-Credit reports
    - Improved Data Quality Report Cards with more meaningful feedback
    - Fine Invoice widget with access to historical data quality fining invoices
    - A new Payment History widget with more transparency into applied payments

- Improved Features
    - Improved fine search that aligns to invoices regardless of category
    - WCPOLS test validate feature added

An updated Manage Data user guide has been added to our Learning Center. Please refer back to our website soon for updated instructional videos. Contact us at support@ncrb.org or (919) 582-1056 for further information about Manage Data.

Sincerely,

Jarred Chappell

Director, Workers Compensation Operations

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